

**Registration 2024** Important Information



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## **Before you start:**

- To ensure a smooth and hassle-free registration process, we kindly request that you prepare the following documents in advance: a copy of your fee payer's national ID document or passport as well as proof of account details.
- Review the below diagram to assist you with your registration and the steps you must follow.
- Read this document containing important information regarding the registration process.
- Be sure to watch the registration video, which can be paused at any time to ensure you follow the process correctly. The video link is available here.

## **Need Assistance?**

Assistance with registration is possible in two ways:

Booking a consultation with the Registration Support Centre.

To book a consultation with a Registration Support Agent via MS bookings click here •

#### Via the Registration FAQ BOT

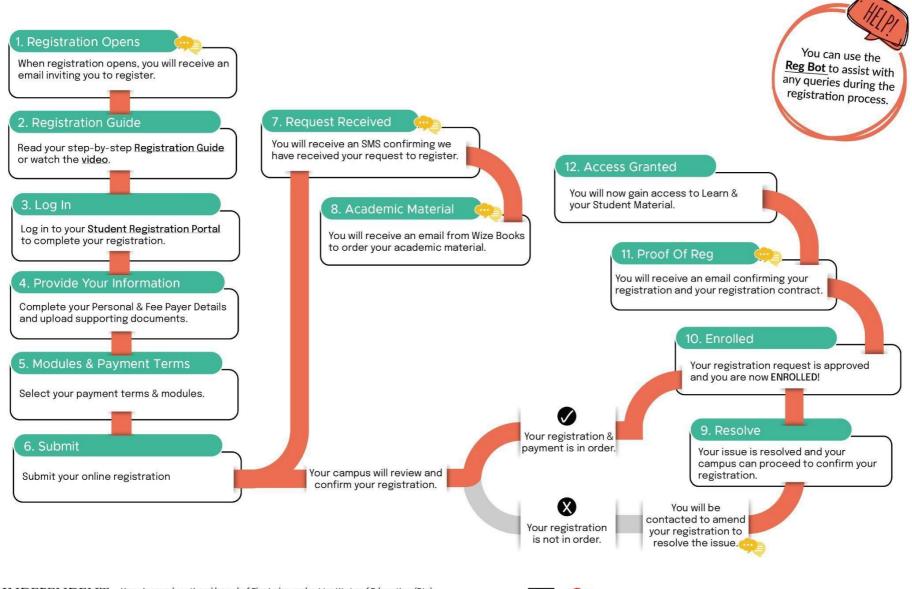
- For assistance on a variety of registration related Frequently Asked Questions make use of the Reg BOT pop up in your registration portal.
- Should you still require assistance select the "call me back" option on the BOT and a Registration Support Agent will call you back during the following operating hours:

Monday – Thursday 07:30 – 19:00 Friday 07:30 - 17:00 Saturday 08:00 - 13:00





### **2024 Student Portal Registration Process**





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## 1. Welcome

#### Hello Veganite!

If you are reading this, it means you have received an invitation to register for 2024 at the IIE's Vega School Distance Learning Centre.

You have two options to complete your registration process:

- On-campus registration: If you choose to register on campus, dedicated registration staff and venues are available to assist you.
- Online registration: If you prefer to register from home, follow the step-by-step registration guide in the email. You can also watch the registration video and use the Registration Support FAQ BOT to help you with the process.

## 2. Student Information Systems and Single Sign On (SSO)

All Student Information Systems use the same username, which is your ST number and password. This is called your Single Sign-On (SSO) credentials, which you will use to access all the systems.

For new students, you will receive information and onboarding sessions during V- Week where you will learn about the different Student Information Systems and how to use them.

### 3. Module selection

Depending on your qualification and year of study, your qualification is made up of MANDATORY and OPTIONAL Modules. All Year 1 modules are listed as MANDATORY modules, except for electives listed as OPTIONAL modules on the selection screen.

A prerequisite module is a module you need to complete before you can proceed with another module, while a corequisite module is a module that you can proceed with in conjunction with another module.

All modules in your qualification need to be completed for you to meet the minimum requirements to graduate.



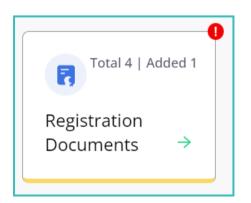


### 3.1. Returning Students

\*A late registration fee will be levied to returning students only, should we not receive your request for registration and minimum payment on or before 02 February. The fee levied will be at R1 000 for distance students. Students registering for a new qualification are exempt from this fee\*

Your module basket will be populated based on your academic progression through your qualification.

If you require assistance in selecting any repeat, outstanding, or replacement modules for 2024, you can consult the Academic Progression Document (APD). This document is available in the registration section of your student profile for module selection. The absence of an Academic Progression Document (APD) does not impact your ability to continue with your registration.



### 3.2. Electives

For the IIE Master of Commerce in Strategic Brand Leadership (MCSBL0901), you have a choice between some elective modules. These are indicated as OPTIONAL in the module selection screen. Should you need help in choosing an elective, please contact the Relationship Navigator on your campus.

You will need to choose ONE of the following two electives:

- 1. Brand-Business Leadership in Emerging Economies (BBLE9511) OR:
- 2. Brand-Business Performance Management and Valuation (BBPM9511)





## 4. Important Financial Information

### 4.1. Fee Estimate/Quotation

Need a Fee Estimate/ Quotation for a loan or bursary? You are to generate your own here.

- New Students: Use of your fact sheet to select your applicable modules to generate your Fee Estimate/ Quotation.
- Returning students: Use of your Academic Progression Document (APD) to select and generate your own Fee Estimate/ Quotation.

Most banking institutions and sponsors will require the fee estimate to be accompanied with proof of banking details. The proof of banking details letter for your chosen campus can be requested from your Contact Navigator or Relationship Navigator.

### **4.2. Payment Methods**

We offer three payment options for distance students: Full Settlement, 6 monthly 10 Monthly payment plans.

The **10-month** payment plan option is not available for students registering for modules in one semester only.

Regardless of the payment option you choose, you will need to provide your fee payer ID Document and your fee payer Proof of Account details the registration process to submit your application.

Where a company sponsor is the fee payer, you will need to provide the company sponsorship documentation.

#### 4.2.1. PAYU

You will be directed to the PAY U portal which is embedded within the registration process, and payment must take place at the **point of registration**. It is important to note that you will not be able to submit your registration until payment is made. The Full settlement, or 1<sup>st</sup> instalment for the 6 and 10-month option, is due on/before registration.





#### 4.2.1. Debit Orders

Debit Orders are run on the 1<sup>st</sup>, 15<sup>th</sup> or 25<sup>th</sup> of each month. A debit order is mandatory if you select the 6 or 10-month payment plan. Please complete the debit order details when registering - you will be required to provide us with your Name, Bank, Branch Code, Type of Account, and Account Name and Number. Debit orders are available for South African and international students with South African bank accounts. Unpaid/Returned Debit Orders will incur an administration charge of R300.

#### **4.2.3.** International Payments

International payments may be processed either via your local bank using the swift code ABSAZAJJ to the campus banking details, or you can start the payment process here.

#### 4.3. Bursaries and Student Loans

#### 4.3.1. Bursaries

Bursaries available to new and returning students are explained in the registration portal, the Registration Support FAQ BOT or on the website here

#### 4.2.3. Student Loans

Student Hero: Need the financial assistance to take that next step towards securing your tertiary studies? We are supported by Student Hero. Student Hero is a finance facilitation service that can easily connect you to banks and financial service providers through a single platform. What does this mean? At no cost to you, Student Hero will approach multiple financial institutions with the aim of securing finance at the best terms for you, on your behalf. To learn more, click here

### 5. Registration Confirmation/ Proof of Registration

Once you have submitted your registration request and payment, your campus will finalise your registration. The finalisation of your registration may take up to 5 working days from receipt of your registration request.

By receiving the final confirmation of registration, it means that you are now enrolled and will be granted access to your student systems.





### 6. Wize Books

The Wize Books Portal, which is used for ordering academic material, will be opening on January 11th, 2024. If you have already submitted your registration request, keep an eye out for an email from Wize Books that contains your UNIQUE log-in link. Once you log in, you will find your prepopulated cart based on the modules you selected during registration. It's important to double-check that the correct modules are selected before placing your order.

To log in, you will need to use your new student number (beginning with ST) and your ID number. Please note that we strongly advise you to wait until you receive final confirmation of your registration from us before placing your order. This will help avoid any potential delays in the process. Also, please remember not to share your UNIQUE log-in link with anyone else as it is unique to you. Without this link, you will be unable to log in.

#### 6.1. Student Cards

#### **New Students**

The issuing of 2024 Student Cards will be done via the Wize Books portal. Once you log in, the student card will already be prepopulated in your cart and it will prompt you to take a photo. Once you have completed the process, completed your order, this process will register you to get access to your campus and Wize Books will deliver your student card together with your textbooks.

#### **Returning Students**

If you have already received a card in 2023, you do not need to order a new card. However, if you have lost your 2023 card, you can easily order a replacement card by searching for "Card" in the search box in STEP 2 while on the Wize Books platform.

Please note that there is a cost associated with replacement cards, so please take care of your student card. Your student card will remain valid throughout the duration of your studies subject to our standard terms and conditions. If you have any questions or concerns, do not hesitate to reach out to our support team.





## 7. Contract Amendments and Transfers

Should you wish to make an amendment to your registration contract, you are able to do so prior to selecting your modules and clicking submit.

Once you have submitted your registration request, any changes to your registration will need to be raised via Vega Assist. The deadline to add or drop Semester 1 modules is 12 February 2024.

- To add or drop modules, or contract queries click here. •
- For payment term changes or changes to debit order details click <u>here</u>.
- To transfer to another IIE campus click <u>here</u>.

#### **TRANSFER APPLICATION DEADLINES FOR SEMESTER 1 2024**

- New contact and distance students: 12 February 2024
- Returning contact students: 23 February 2024
- Distance returning students: 16 February 2024

# 8. Assessment Support Relating to Learning Concessions and Needs

If you need to apply for a support concession, please visit Vega Assist and submit your application there. Select "Assessment Support Relating to Learning Concessions and Needs" as the query type, complete the application, and attach all the necessary supporting documents. In case you need any help, please feel free to contact the campus.

## 9. Applying for an Academic Credit

If you need to apply for a credit, please go to Vega Assist, select the Student Hub, and choose either Internal or External Credits. Your application will be carefully reviewed, and you will receive a response via VC Assist.

Please note that credit applications will only be considered between January 11th 2024 and March 15<sup>th</sup> 2024 It is important to ensure that you upload all necessary documentation to support your application.

If you are applying for external credit, please note that an evaluation fee of R250 per module will be charged.



