







**Important Information** 

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## **Before you start:**

- When you register with us, you accept the terms and conditions, and the fees as revised for each relevant academic year. You also accept our rules (including all regulations, policies and codes of conduct), which you can read on The Independent Institute of Educations website here
- To ensure a smooth and hassle-free registration process, we kindly • request that you prepare the following documents in advance: a copy of your fee payer's national ID document or passport as well as proof of account details (not older than three months)
- Review the below diagram to assist you with your registration and the steps you must follow.
- Read this document containing important information regarding the • registration process.
- Be sure to watch the registration video, which can be paused at any time to ensure you follow the process correctly. The video link is available here.

# **Need Assistance?**

Assistance with registration is possible in two ways:

### **Booking a consultation with the Registration Support Centre**

 To book a consultation with a Registration Support Agent via MS bookings click here

### **Via the FAO BOT**

- For assistance on a variety of registration related Frequently Asked Questions make use of the FAQ BOT pop up in your registration portal.
- Should you still require assistance select the "call me back" option on the BOT and a Registration Support Agent will call you back during the following operating hours:

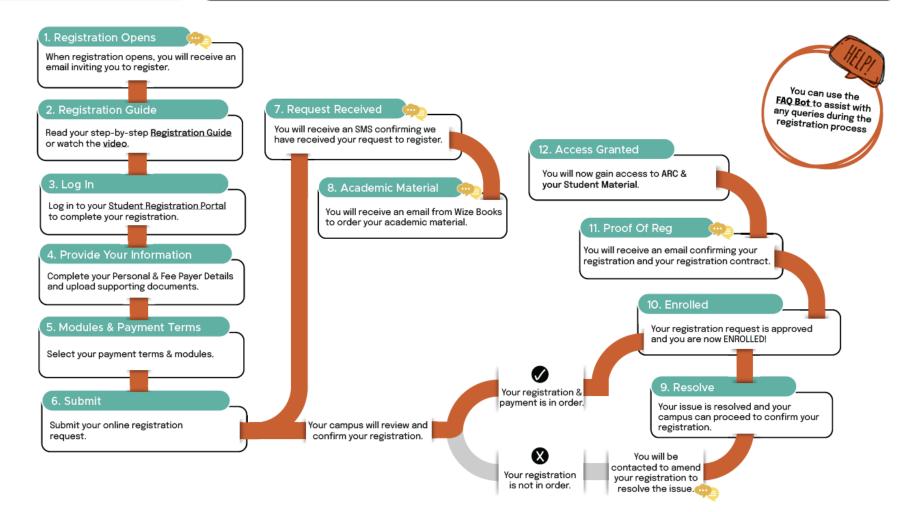
Monday - Thursday 07:30 - 19:00 Friday 07:30 - 17:00 Saturday 08:00 - 13:00







# **Student Portal Registration Process.**





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# 1. Welcome

### Hello Veganite!

If you are reading this, it means you have received an invitation to register for 2025 at IIE-Vega Distance Learning Centre.

You have two options to complete your registration process:

- **Registration Support Agent:** To book a consultation with a Registration Support Agent via MS bookings click here
- Online registration: If you prefer to register from home, follow the step-by-step registration guide in the email. You can also watch the registration video and use the Registration Support FAQ BOT to help you with the process.

## 2. Student Information Systems and Single Sign On (SSO)

All Student Information Systems use the same username, which is your ST number and password. This is called your Single Sign-On (SSO) credentials, which you will use to access all the systems.

For new students, you will receive information and onboarding sessions during Orientation where you will learn about the different Student Information Systems and how to use them.

## 3. Module selection

Depending on your qualification and year of study, your qualification is made up of MANDATORY and OPTIONAL modules. All Year 1 modules are listed as MANDATORY modules, except for electives listed as **OPTIONAL** modules on the selection screen.

A prerequisite module is a module you need to complete before you can proceed with another module, while a corequisite module is a module that you can proceed with in conjunction with another module.

All modules in your qualification need to be completed for you to meet the minimum requirements to graduate.

### **3.1. Returning Students**

\*A late registration fee will be levied to returning students only, should we not receive your request for registration and minimum payment on or before 3rd February 2025. The fee levied will be at R2 750 for returning contact students and R1 000 for returning postgraduate students. Students registering for a new qualification are exempt from this fee\*

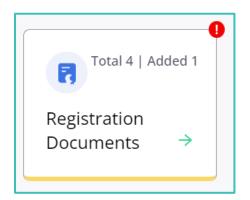
Your module basket will be populated based on your academic progression through your qualification.





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If you require assistance in selecting any repeat, outstanding, or replacement modules for 2025, you can consult the Academic Progression Document (APD). This document is available in the registration section of your student profile for module selection. The absence of an Academic Progression Document (APD) does not impact your ability to continue with your registration.



# 4. Important Financial Information

## 4.1. Fee Quotations

Need a Fee Quotation for a loan or bursary? You are to generate your own here.

- New students: Use of your fact sheet to select your applicable modules to generate your Fee Estimate/ Quotation.
- Returning students: Use your Academic Progression Document (APD) to select and generate your own Fee Estimate/ Quotation.

Most banking institutions and sponsors will require the fee estimate to be accompanied with proof of banking details. The proof of banking details letter for your chosen campus can be requested from your Contact Navigator or Student Relations Navigator.

## **4.2. Payment Methods**

We offer three payment options: Full Settlement, 6 Monthly and 10 Monthly payment plans.

If you have selected the 6 or 10 monthly payment plan, you will need to provide your fee payer ID Document and your fee payer Proof of Account details during the registration process in order to proceed with your registration.

Where a company sponsor is the fee payer, you will need to provide the company sponsorship documentation.





## 4.2.1. PAYU

You will be directed to the PAY U portal which is embedded within the registration process, and payment must take place at the point of registration. The Full settlement, or 1st instalment for the 6 or 10-month option, is due on/before registration.

## 4.2.2. Debit Orders

Debit Orders are run on the 1st, 15th, or 25th of each month. A debit order is mandatory if you select the 10-month payment plan. Please complete the debit order details when registering - you will be required to provide us with your Name, Bank, Branch Code, Type of Account, and Account Name and Number. Debit orders are available for South African and international students with South African bank accounts.

## 4.2.3. International Payments

International payments may be processed either via your local bank using the swift code ABSAZAJJ to the campus banking details, or you can start the payment process here.

## 4.3. Bursaries and Student Loans

## 4.3.1. Bursaries

Bursaries available to new and returning students are explained in the registration portal, the FAQ BOT or on the website here

Bursary applications must be submitted no later than 1 March 2025.

### 4.3.2. Student Loans

Student Hero: Need financial assistance to take that next step towards securing your tertiary studies? We are supported by Student Hero. Student Hero is a finance facilitation service that can easily connect you to banks and financial service providers through a single platform. What does this mean? At no cost to you, Student Hero will approach multiple financial institutions with the aim of securing finance at the best terms for you, on your behalf. To learn more, click here

## 5. Registration Confirmation/ Proof of Registration

Once you have submitted your registration request and payment, your campus will finalise your registration. The finalisation of your registration may take up to 5 working days from receipt of your registration request.

### By receiving the final confirmation of registration, it means that you:

- 1. Have met the entrance criteria,
- 2. Uploaded all the correct documents,
- 3. You are now enrolled and will be granted access to your student systems.



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### Please take note of the following timelines:

- A confirmation/ proof of registration email will be sent to you, this make take up to 5 working days from receipt of your registration request.
- You will receive an email containing your unique link to Wize Books to order your textbooks (within 48 hours of receipt of your registration request)
- For new students, we will provide you with information regarding your institutional vgconnect email and Student Systems during Orientation.

## 6. Wize Books

The Wize Books Portal, which is used for ordering academic material, will be opening on January 13th 2025. If you have already submitted your registration request, keep an eye out for an email from Wize Books that contains your UNIQUE log-in link. Once you log in, you will find your prepopulated cart based on the modules you selected during registration. It's important to double-check that the correct modules are selected before placing your order.

To log in, you will need to use your new student number (beginning with ST) and your ID number. Please note that we strongly advise you to wait until you receive final confirmation of your registration from us before placing your order. This will help avoid any potential delays in the process. Also, please remember not to share your UNIQUE log-in link with anyone else as it is unique to you. Without this link, you will be unable to log in.

# 6.1. Student Cards

### **New Students**

The issuing of 2025 Student Cards will be done via the Wize Books portal. Once you log in, the student card will already be prepopulated in your cart and it will prompt you to take a photo. Once you have completed the process and completed your order, this process will register you to get access to your campus and Wize Books will deliver your student card together with your textbooks.

### **Returning Students**

If you have already received a card in previous academic years, you do not need to order a new card. However, if you have lost your first card, you can easily order a replacement card by searching for "Card" in the search box in STEP 2 while on the Wize Books platform.

Please note that there is a cost (R75 excluding delivery) associated with replacement cards, so please take care of your student card. Your student card will remain valid throughout the duration of your studies subject to our standard terms and conditions.





If you have any questions or concerns, do not hesitate to reach out to our support team.

# 7. Contract Amendments and Transfers

Should you wish to make an amendment to your registration contract, you are able to do so prior to selecting your modules and clicking submit.

Once you have submitted your registration request, any changes to your registration will need to be raised via Vega Assist. The deadline to add or drop Semester 1 modules is 28th February 2025.

- To add or drop modules, or contract queries click <u>here</u>.
- For payment term changes or changes to debit order details click here.
- To transfer to another IIE campus click <u>here</u>.

### **TRANSFER APPLICATION DEADLINES FOR SEMESTER 1 2025**

- New contact and distance students: 11th February 2025
- Returning contact students: 21st February 2025
- Distance returning students: 21st February 2025

# 8. Assessment Support and Concession Applications for **Differently Abled Students**

Student support and assistance is fundamental to ensuring student success and consequently, students who experience barriers to learning such as chronic / physical conditions, psychological or special needs, need to be granted special concessions and accommodations for tests and exams. To determine the necessary eligibility and accommodations required, early disclosure is imperative. Early disclosure ensures all applications are processed and all support structures are implemented to ensure equitable and conducive learning environments.

If you need to apply for a support concession, please visit Vega Assist and submit your application under the campus query tile. Select "Accommodations for Differently Abled Students" as the query type, indicate the relevant "Type of Accommodation" such as:

- Assessment Accommodations / Special Educational needs,
- Accommodations for severe physical conditions,
- Accommodations for severe mental health conditions,
- Accommodations for short-term physical or medical difficulties or injuries.

To complete the application, attach all the necessary supporting documents (recent educational psychologists report or a letter from the IEB or confirmation of the





concessions from the school regulatory body) confirming approval of concessions. In case you need any support, please feel free to contact the campus.

### **IMPORTANT TO NOTE:**

Applications for assessment support concessions for differently abled students must be submitted by academic week four for the accommodations to be received in that semester.

# 9. Applying for an Academic Credit

If you need to apply for a credit, please go to <u>Vega Assist</u>, select the Student Hub, and choose either Internal or External Credits. Your application will be carefully reviewed, and you will receive a response from a Vega Assist agent.

Please note that credit applications will only be considered between January 9th 2025 and February 24th 2025 It is important to ensure that you upload all necessary documentation to support your application.

If you are applying for external credit, please note that an evaluation fee of R250 per module will be charged.

# **10. Sports Club Registration**

Veganites who wish to participate in sport are welcome to join the VC Sports Club at an IIE's Varsity College campus nearest to you. There are a variety of sports clubs on offer at each campus from high-performance clubs that participate in federation leagues to lifestyle clubs where beginners' students are welcome. Each campus offers a different list of sports, see below for the list of Sports Clubs offered at the various campuses around the country.

The membership fee is R350 and will be added onto your student account once you have registered for the VC Sports Club. This is a NON-REFUNDABLE FEE and includes access to all activities offered by the VC Sports Club. Please note that some highperformance clubs require affiliation to a national federation, specialised club kit etc. and registered members will be charged additional membership fees in addition to the basic R350 Sports Club fee. These additional membership fees will be advised on the club information sheet and payable to the club directly. Payment of the VC Sports Club fee must be done on campus.

As a VC Sports Club member you are entitled to one free Sports Club t-shirt, please make sure to collect your limited-edition t-shirt during Sports Week (24th - 28th February 2025).



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## **10.1. How do you register for the Sports Club?**

You will need to follow a THREE step process to register for the VC Sports Club:

### **STEP 1: BILLING OF THE SPORTS CLUB FEE**

During the main student registration process under the Bursary Request and Additional Services - you will be required to RAISE A REQUEST for the VC SPORTS CLUB and the VC Sports Club fee will be automatically added to your student account.

Registration > Raise Request		
Raise Request		
	rest VC Sports Club. Please note that once you have Raised a Request to joir nportant that you also complete the VC Sports Club Registration Form. This	
Request Category*	Request Type *	Amount
δports Club 👻	Sports Club 👻	350
		_
Cancel		Save

### STEP 2: COMPULSORY - COMPLETE THE SPORTS CLUB REGISTRATION FORM!

You are required to complete the VC Sports Club Registration Form available on your VEGALINK under SPORTS CLUB Registration Form tile. This is an important step as it will indicate which sports that you wish to participate in. Students can register for as many sports as they wish as the R350 basic sports club fee allows access to all sports on campus. Scan the QR code below and it will take you directly to the Sports Club form.

Important Note: When completing the Sports Club Form, please indicate your closest contact campus where you will be participating in sport.

**Important Note:** If you have only completed the VC Sports Club Registration Form and have not done step 1, please note that the non-refundable sports club fee will automatically be billed to your student account. This information has been included in the T&C's on the Sports Club Reg Form.

QR Code - SPORTS CLUB REGISTRATION FORM:



### **STEP 3: JOIN THE SPORTS CLUB WHATSAPP GROUPS!**



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To get all the information about the sports clubs that you have signed up for, it is important that you join each club's WhatsApp group. This is the only communication platform that will be used to communicate practice times, venues etc.

### SPORTS CLUBS AVAILABLE ON CAMPUS:

### VC DURBAN NORTH & VEGA DURBAN

Action Netball
Basketball
Chess
Esports – Console & PC
Action 5s Soccer
Outdoor Football
Golf – Beginners & Advanced
VC Hockey Club – Competitive &
Social
Athletics - Competitive (USSA)
Run, Walk, Hike – Beginners &
Advanced
VC Rugby Club (Men & Ladies)
Touch Rugby
Surfing – Beginners & Advanced
Swimming - Competitive (USSA)
Cycling – Beginners & Advanced

**VC WESTVILLE** 

Action Netball
Basketball
Esports – Console & PC
Action 5s Soccer
Golf - Beginners & Advanced
VC Hockey Club – Competitive &
Social
Athletics – Competitive (USSA)
Run, Walk, Hike – Beginners &
Advanced
VC Rugby Club (Men & Ladies)
Touch Rugby
Surfing – Beginners & Advanced
Squash – Beginners & Advanced



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Swimming - Competitive (USSA) Volleyball

#### VC PIETERMARITZBURG

Action Netball
Basketball
Esports – Console & PC
Action 5s Soccer
Outdoor Football
Golf - Beginners & Advanced
VC Hockey Club – Competitive &
Social
Outdoor Hockey
Action/Indoor Cricket
Outdoor Cricket
Athletics - Competitive (USSA)
Run, Walk, Hike – Beginners &
Advanced
VC Rugby Club (Men & Ladies)
Swimming - Competitive (USSA)

### VC SANDTON & VEGA BORDEAUX

Action Netball
Outdoor Netball
Basketball
Esports – Console & PC
Action 5s Soccer
VC Football Club - (Men & Ladies)
Golf – Beginners & Advanced
Outdoor Hockey
Athletics - Competitive (USSA)
Running – Beginners & Advanced
Hiking – Beginners & Advanced
Rugby Social – 15s (Men)
Touch Rugby
Swimming – Competitive (USSA)



Volleyball

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#### VC WATERFALL

Action Netball
Basketball
Chess
Esports – Console & PC
Action 5s Soccer
VC Football Club - (Men & Ladies)
Golf – Beginners & Advanced
Action/Indoor Hockey
Athletics – Competitive (USSA)
Run, Walk, Hike – Beginners &
Advanced
Rugby Social – 15s (Men)
Swimming - Competitive (USSA)
Volleyball

### VC PRETORIA & VEGA PRETORIA

Outdoor Netball
Basketball
Cheerleading
Chess
Esports – Console & PC
Action 5s Soccer
Outdoor Football
Golf – Beginners & Advanced
Action/Indoor Hockey
Athletics – Competitive (USSA)
Rugby Social – 7s (Men)
Swimming – Competitive (USSA)
VC Softball Club - Competitive &
Social

Volleyball

### VC CAPE TOWN & VEGA CAPE TOWN





VC Netball Club – Competitive &
Social
Chess
Esports – Console & PC
Outdoor Football
Golf – Beginners & Advanced
Action/Indoor Hockey
VC Cricket Club – Competitive &
Social
Athletics - Competitive (USSA)
Run, Walk, Hike – Beginners &
Advanced
Touch Rugby
Tennis – Beginners & Advanced
Table Tennis - Beginners & Advanced
Surfing – Beginners & Advanced
Squash – Beginners & Advanced
Swimming – Competitive (USSA)
Water Polo - Competitive (USSA)
Canoeing – Beginners & Advanced
Cycling – Beginners & Advanced

### VC NELSON MANDELA BAY

Action Netball
Basketball
Cheerleading
Chess
Esports – Console & PC
Action 5s Soccer
Golf – Beginners & Advanced
Outdoor Hockey
Action/Indoor Hockey
Action/Indoor Cricket
Athletics – Competitive (USSA)
Run, Walk, Hike – Beginners &
Advanced
Surfing – Beginners & Advanced
Swimming – Competitive (USSA)



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Water Polo



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